

GUILFORD

COLLEGE

BRYAN SERIES

Frequently Asked Questions about 2018-19 Guilford College Bryan Series

EVENT VENUE QUESTIONS

Q: Where are events held?

A: Events are held at the Greensboro Coliseum in a 3,500-seat configuration.

Q: How long will the Bryan Series be held at the Greensboro Coliseum?

A: We will move to the Steven Tanger Center for the Performing Arts when it opens downtown in 2020.

SUBSCRIPTION RENEWAL QUESTIONS

Q: May I renew my subscription at this time?

A: The renewal deadline to sustain your same seats was April 3, 2018. However, we welcome orders from last year's subscribers. If you are interested in purchasing subscriptions, please email thebryanseries@guilford.edu. Your seats may not be in the same location as last season.

Q: Will there be an option to upgrade my seat location?

A: Subscribers who renewed online or by mail by the April 3 deadline had the option to upgrade their seat locations beginning the week of April 9, 2018. Upgrades are no longer available.

Q: Will I be able to add seats to my subscription account?

A: You may add seats after you have renewed and established an account in our online ordering system. Seats are added at the new subscription rate.

NEW SUBSCRIPTION QUESTIONS

Q: When will new subscriptions be on sale?

A: New subscriptions for the 2018-19 season are on sale now.

Q: What is the cost of a new subscription?

A: New subscriptions for the 2018-19 season are \$275.

Q: How may I place an order for a new subscription?

A: You may order a new subscription online at the following link:

<https://oss.ticketmaster.com/aps/greensborocoliseum/EN/buy/browse>

Note: The Greensboro Coliseum's AccountManager website works best on a desktop or laptop computer using Google Chrome or Mozilla Firefox web browsers. The Account Manager does not work on mobile devices.

Q: What are the benefits of managing an account online?

A: In addition to the ease of renewing your subscription, online you are able to:

- Reprint lost tickets.
- Forward tickets to friends by email anytime before the event.
- Donate tickets to Guilford College if you are unable to use them.

SINGLE EVENT TICKET QUESTIONS

Q: When will single event tickets be available?

A: Single tickets for the five subscription events will go on sale Aug. 3, at a cost of \$60 each. You may purchase single tickets at the Greensboro Coliseum Advance Box Office or at Ticketmaster.com.

Q: May I renew by phone?

A: You may renew online or by mail. Unfortunately, we cannot take phone orders.

Q: Whom do I contact if I experience technical difficulties when renewing, upgrading or adding seats online?

A: If you are experiencing technical difficulties with the renewal website, contact the Greensboro Coliseum Account Manager Customer Service by calling 336-315-8333 or emailing accountmanagercs@greensboro-nc.gov.

Q: What is the benefit of pre-paying for parking?

A: We encourage subscribers to pre-pay for parking. This guarantees the same parking rate for each event (\$8) and eliminates the need for providing cash at the gate.

Q: What is the Legacy Society?

A: The Legacy Society is a premium subscription membership with benefits including premium seats and parking, and access to receptions with the featured speaker. 2018-19 Legacy Society memberships are \$750 per person. A portion of the fee is considered a tax-deductible gift to Guilford College.

Q: How may I join the Legacy Society?

A: If you are interested becoming a member of the Legacy Society, email thebryanseries@guilford.edu or call 336-316-2852.

Q: When will I receive my tickets?

A: Tickets and parking passes will be mailed in August 2018.